

HAPPY-SUNNY-SUMMER PRIVACY POLICY

At Happy-callantsoog.nl and Happy-holiday-houses.com we respect your privacy, and aim to comply with the latest data protection regulations. This policy explains how we collect and handle data relating to visitors of the website and clients.

YOUR PERSONAL DATA

When you make a booking through our website, through email, or by contact form we will ask you to provide personal information about yourself. This could be your name, address, email, telephone number and date of birth. The information and the information about your booking(s) is used to; arrange your holiday accommodation, to check if the agreed upon number of visitors are actually present, and any other services you are requesting. Furthermore, we use this information to answer questions and updates regarding your booking and billing. We request your information to complete the booking and billing in a quick and easy manner.

The data handed over by clients is sent to our website through a secure SSL connection, this can be observed by looking at the 'key' symbol in your browser's address bar.

With your permission, we use your information to inform you about interesting offers and the overall development of our company. If you do not appreciate us doing so, let us know by email: happy@happy-callantsoog.nl.

PAYMENT

With the payment of an invoice we receive your bank account number(s). These are kept in our banking environment, due to mandatory retention periods from the tax authorities.

PUBLIC INFORMATION

Reviews or reactions left at Happy-callantsoog.nl and Happy-holiday-houses.com are in some cases made public on our website.

Your personal information is not shared. We anonymize posts by only showing the first or last name of a person. Consciously take this into consideration when leaving a reaction.

Happy-callantsoog.nl and Happy-holiday-houses.com uses various social media channels as a communication platform including Facebook and Instagram. The information shared online through these and other online channels is public and can be viewed by anyone. Happy-callantsoog.nl and Happy-holiday-houses.com does not sell your information.

Happy-callantsoog.nl and Happy-holiday-houses.com exclusively uses your information for bookings, updates and status regarding booking and, with your permission, news messages. Happy-callantsoog.nl and Happy-holiday-houses.com does not sell your information to 3rd parties.

Happy-callantsoog.nl and Happy-holiday-houses.com will share personal data with a 3rd party if we are obligated by law to do so. This could occur in case of a juridical procedure, or personal information such as your address regarding tourist taxes.

Your information will only be seen by our employees, software supplier, and accountant. They are obligated to respect the clients' confidentiality.

RETENTION TERM

Your data and message content are stored in our system. With this we can be of better service for future contact moments. Certain data is stored for the period imposed on us by obligations to insurers and/or tax authorities. We do not store any other data for longer than necessary for processing purposes for which we have saved the data.

INSIGHT, ALTERATIONS AND THE REMOVAL OF PERSONAL INFORMATION

As a client of Happy-callantsoog.nl or Happy-holiday-houses.com u have the right to inspect the data kept by Happy-callantsoog.nl or Happy-holiday-houses.com. By your request; we can alter or delete your personal information.

DATA COLLECTION

We also receive information about you from cookies. Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use Google Analytics to inform us on who is visiting, what pages are being visited and what IP address is used. We use this information for normal web use and maintenance. By collecting data from our users we can adapt and adjust when needed. It allows us to further adhere to our clients' needs.

During this process no personal information is being taken from your computer, nor is this data used to reveal one's identity.

Apart from the data that you enter yourself when making a booking or e-mail contact, no information is stored. Cookies remain on your computer for a limited time and you can set your browser in such a manner you do not receive cookies when you visit our sites. However, the operation of the website may differ.

CONTACT

If you have any questions regarding our privacy policy, feel free to send us an email: Happy@happy-callantsoog.nl. The most recent version of our privacy policy is to be found on our website.